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| Number(s)  (MM/DD/YYYY)  Not Claimed  YES  NO  I I I I I I I I I I I I I I I I I I I   | 0010/PTO<br>Rev. 6/95  |   |   |  |                                  | ket Number 23019-07441            |  |  |  |  |  |
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| 1.63) AND POWER OF ATTORNEY FOR UTILITY OR DESIGN PATENT APPLICATION    X   Declaration   OR     Declaration   Submitted after   Initial Filing   Initial Filin |  |   |   | First Named Inventor Simon Sabato          |                                  |                                   |  |  |  |  |  |
| FOR UTILITY OR DESIGN PATENT APPLICATION  Application Number  In tyet known  Filing Date  December 10, 2003  Group Art Unit  Inot yet known  Filing Date  Oroup Art Unit  Inot yet known  Examiner Name  In the tyet known  In tyet known  In the tyet known  The plant of the subject matter which is claimed and for which a patent is sought on the invention entitled:  System and Method for Queue Management Using Queue Sets  the specification of which  I was filed on (IMM/DD/YYYY) [ as United States Application Number or PCT International Application Number [] and was amended on (IMM/DD/YYYY) [] (if applicable).  I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment specifically referred to above. I acknowledge the duty to disclose information which is material to patentability as defined in Title 37 Code of Federal Regulations. § 1.56.  I hereby claim foreign priority benefits under Title 35, United States Code § 119 (a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365 (a) of any PCT international application on which priority is claimed.  Prior Foreign Application  Country  Froeign Filing Date  Priority  Certified Copy Attached:  YES  NO  MM/DD/YYYY)  I Additional foreign application numbers are listed on a supplemental priority sheet attached hereto:  I hereby claim the benefit under Title 35, United States Code § 119(c) of any United States provisional application (s) listed below.  Application Number(s)  Filing Date (MM/DD/YYYY)  I Additional foreign application in States of Filing Date (MM/DD/YYYY)  I Additional provisional application numbers are listed below.  Application numbers are  | `  |   |   | COMPLETE IF KNOWN                          |                                  |                                   |  |  |  |  |  |
| X   Declaration   OR     Declaration   Submitted after with Initial Filing   Initial Fili   | FOR UTILIT   | Y OR D  | ESIGN   | Application Nun                            | nber                             | not yet known                     |  |  |  |  |  |
| X   Declaration   OR     Declaration   Submitted after   Initial Filing   Examiner Name   not yet known  |  |   |   | Filing Date                                |                                  | December                          | 10, 2003   |  |  |  |  |
| As a below named inventor, I hereby declare that:  My residence, mailing address, and citizenship are as stated below next to my name.  I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:  System and Method for Queue Management Using Queue Sets  the specification of which  (Title of Application)  [X] is attached hereto  OR    was filed on (MM/DD/YYYY)   as United States Application Number or PCT International Application Number   and understand the contents of the above identified specification, including the claims, as amended by any amendment specifically referred to above.  1 acknowledge the duty to disclose information which is material to patentability as defined in Title 37 Code of Federal Regulations, § 1.56.  I hereby claim foreign priority benefits under Title 35, United States Code § 119 (a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365 (a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, of any PCT international application on which priority is claimed.  Prior Foreign Application  Country Foreign Filing Date Priority Certified Copy Attached's Number(s)    MM/DD/YYYYY  |  |   |   | Group Art Unit                             | ,                                | not yet known                     |  |  |  |  |  |
| My residence, mailing address, and citizenship are as stated below next to my name.  I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:  System and Method for Queue Management Using Queue Sets  the specification of which  (Title of Application)  I X I is attached hereto  OR  I was filed on (MM/DD/YYYY) as United States Application Number or PCT International Application Number and was amended on (MM/DD/YYYY) (if applicable).  I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment specifically referred to above.  I acknowledge the duty to disclose information which is material to patentability as defined in Title 37 Code of Federal Regulations. § 1.56.  I hereby claim foreign priority benefits under Title 35, United States Code § 119 (a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365 (a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, of any PCT international application having a filing date before that of the application on which priority is claimed.  Prior Foreign Application  Country Foreign Filing Date Priority Certified Copy Attached's Number(s)  (MM/DD/YYYY) Not Claimed YES NO  I l  | Submitted  | • •   | Submitted after   | Examiner Name                              | •                                | not yet known                     |  |  |  |  |  |
| the specification of which (Title of Application)  [X] is attached hereto OR  [] was filed on (MM/DD/YYYY) [] as United States Application Number or PCT International Application Number [] and was amended on (MM/DD/YYYY) [] (if applicable).  I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment specifically referred to above.  I acknowledge the duty to disclose information which is material to patentability as defined in Title 37 Code of Federal Regulations. § 1.56.  I hereby claim foreign priority benefits under Title 35, United States Code § 119 (a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365 (a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, of any PCT international application on which priority is claimed.  Prior Foreign Application  Country  Foreign Filing Date  (MM/DD/YYYY)  Not Claimed  YES  NO  I I I I I I I I I I I I I I I I I I I   | My residence, mailing address, a<br>I believe I am the original, first a | My residence, mailing address, and citizenship are as stated below next to my name.  I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if |   |  |                                  |                                   |  |  |  |  |  |
| X   is attached hereto OR   was filed on (MM/DD/YYYY) [] as United States Application Number or PCT International Application Number [] and was amended on (MM/DD/YYYY) [] (if applicable). I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment specifically referred to above. I acknowledge the duty to disclose information which is material to patentability as defined in Title 37 Code of Federal Regulations. § 1.56.  I hereby claim foreign priority benefits under Title 35, United States Code § 119 (a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365 (a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, of any PCT international application having a filing date before that of the application on which priority is claimed.  Prior Foreign Application   | Sys  | tem and I   | Method for Que  | eue Manager                                | nent Usin                        | g Queue S                         | Sets   |  |  |  |  |
| OR    was filed on (MM/DD/YYYY) [] as United States Application Number or PCT International Application Number [] and was amended on (MM/DD/YYYY) [] (if applicable).    I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment specifically referred to above.    Lacknowledge the duty to disclose information which is material to patentability as defined in Title 37 Code of Federal Regulations. \$ 1.56.    I hereby claim foreign priority benefits under Title 35, United States Code § 119 (a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365 (a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, of any PCT international application having a filing date before that of the application on which priority is claimed.    Prior Foreign Application   Country   Foreign Filing Date   Priority   Certified Copy Attached   Number(s)   (MM/DD/YYYY)   Not Claimed   YES   NO  | the specification of which   |   | (Title of Appl  | ication)                                   |                                  |                                   |  |  |  |  |  |
| Application Number [ ] and was amended on (MM/DD/YYYY) [ ] (if applicable).  I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment specifically referred to above.  I acknowledge the duty to disclose information which is material to patentability as defined in Title 37 Code of Federal Regulations. § 1.56.  I hereby claim foreign priority benefits under Title 35, United States Code § 119 (a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365 (a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, of any PCT international application having a filing date before that of the application on which priority is claimed.  Prior Foreign Application  Country  Foreign Filing Date  (MM/DD/YYYY)  Not Claimed  YES  NO  I I I I I I I I I I I I I I I I I I I  |  |   |   |  |                                  |                                   |  |  |  |  |  |
| Regulations. § 1.56.  I hereby claim foreign priority benefits under Title 35, United States Code § 119 (a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365 (a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, of any PCT international application having a filing date before that of the application on which priority is claimed.  Prior Foreign Application  Country  Foreign Filing Date  Priority  Certified Copy Attached:  (MM/DD/YYYY)  Not Claimed  YES  NO  I I I I I I I I I I I I I I I I I I I  | Application Number [   | ] and weed and understectifically refer   | as amended on (MM/<br>tand the contents of the<br>red to above. | DD/YYYY) [ne above identified              | specification,                   | ] (if application including the c | able).<br>Haims, as  |  |  |  |  |
| for patent or inventor's certificate, or § 365 (a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, of any PCT international application having a filing date before that of the application on which priority is claimed.  Prior Foreign Application  Country  Foreign Filing Date  (MM/DD/YYYY)  Not Claimed  YES  NO  I I I I I I I I I I I I I I I I I I I  |  |   | n which is material to  | paternaomity as de                         |                                  |                                   | 0.01   |  |  |  |  |
| Number(s)  (MM/DD/YYYY)  Not Claimed  YES  NO  | for patent or inventor's certifica<br>States of America, listed below    | te, or § 365 (a<br>and have also  | a) of any PCT internate identified below, by o                  | ional application w<br>checking the box, a | hich designate<br>my foreign app | d at least one o                  | country other than the United tent or inventor's certificate, or |  |  |  |  |
|  | Prior Foreign Application  | Cou   | ntry Forei  | ign Filing Date                            | Prio                             | rity                              | Certified Copy Attached?   |  |  |  |  |
| I hereby claim the benefit under Title 35, United States Code § 119(e) of any United States provisional application(s) listed below.  Application Number(s) Filing Date (MM/DD/YYYY) [ ] Additional provisional application numbers are  |  |   |   |  |                                  |                                   |  |  |  |  |  |
| Application Number(s) Filing Date (MM/DD/YYYY) [ ] Additional provisional application numbers are  | Additional foreign appl  | ication numb  | oers are listed on a s  | supplemental price                         | ority sheet att                  | ached hereto                      | :  |  |  |  |  |
| Application Number(s) Filing Date (MM/DD/YYYY) [ ] Additional provisional application numbers are  | I hereby claim the benefit und   | er Title 35. I  | Jnited States Code 8  | 119(e) of any Uni                          | ited States pro                  | visional appli                    | cation(s) listed below.  |  |  |  |  |
|  |  |   |   |  |                                  |                                   |  |  |  |  |  |
| sheet attached hereto.   | 60/ 432,518  |   | 12  | 2/10/2002                                  | listed on a supplemental         |                                   |  |  |  |  |  |

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| DECI  |  | Page 2                         |                                  |  |                         |                     |                          |                               |                          |             |        |
|---|--|--------------------------------|----------------------------------|--|-------------------------|---------------------|--------------------------|-------------------------------|--------------------------|-------------|--------|
| I hereby claim the benefit under Title 35, United States Code § 120 of any United States application(s), or § 365(c) of any PCT international application designating the United States of America, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT international application in the manner provided by the first paragraph of Title 35, United States Code § 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations § 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application. |  |                                |                                  |  |                         |                     |                          |                               |                          |             |        |
| U.S. Parent Application PCT Parent Parent Filing Date Parent Patent Number Number (MM/DD/YYYY) (if applicable)  |  |                                |                                  |  |                         |                     |                          |                               |                          |             |        |
| Number  | 1  | (MM/DL                         | <i>)</i> / Y Y                   | 11)                                    |                         |                     | (іј арріі                | cable)                        |                          |             |        |
| Additional U.S. or PCT international application numbers are listed on a supplemental priority sheet attached hereto.   |  |                                |                                  |  |                         |                     |                          |                               |                          |             |        |
| As a named inventor, I hereby   |  |                                |                                  |  |                         |                     |                          |                               |                          |             | all    |
| business in the Patent and Trad   |  | ected there                    | with:                            |  |                         |                     |                          |                               |                          |             |        |
| Name<br>Greg T. Sueoka  |  | Registrati<br>Number<br>33,800 | .                                |  |                         |                     |                          | Regist<br>Nun<br>39,2<br>48,4 | nber<br>272              |             |        |
|   |  |                                |                                  |  |                         |                     |                          |                               |                          |             |        |
| Additional attorney(s) and Please direct all correspondence to  |  | Eilee<br>Fenwi                 | n A. Le<br>ck & W                | ehmann<br>Vest LLP                     | •                       | ned her             | eto.                     |                               |                          |             |        |
|   |  |                                | aliforn                          |  |                         |                     |                          |                               |                          |             |        |
| Telephone (650) 335-7246  |  |                                |                                  | Fa                                     | X                       | (650)               | ) 938-52                 | 00                            |                          |             |        |
| I hereby declare that all statement<br>are believed to be true; and further<br>are punishable by fine or impriso<br>statements may jeopardize the va<br>Name of Sole or First In  | er that these stateme<br>onment, or both, undo<br>lidity of the applicat | nts were m<br>er Section       | ade with<br>1001 of<br>patent is | n the know<br>Title 18 o<br>ssued ther | vledg<br>of the<br>eon. | ge that v<br>United | willful fa<br>I States C | lse state<br>lode and         | ments and<br>I that such | the like so | made . |
| Given   | Mic  | idle                           | F                                | amily                                  | Sab                     |                     |                          |                               |                          | Suffix      |        |
| Inventor's Signature  | Inventor's Date  |                                |                                  |  |                         |                     |                          |                               |                          |             |        |
| Residence: City State Country Citizenship   |  |                                |                                  |  |                         |                     |                          |                               |                          |             |        |
| Mailing Address   |  | <u> </u>                       |                                  | l,                                     |                         |                     |                          |                               |                          |             |        |
| Mailing Address   |  |                                |                                  |  |                         |                     |                          |                               |                          |             |        |
| City  |  | State                          |                                  | Zip                                    |                         |                     | С                        | ountry                        |                          |             |        |
| X   Additional inventors are being named on supplemental sheet(s) attached hereto   |  |                                |                                  |  |                         |                     |                          |                               |                          |             |        |

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| DECLARATION             |                        |                                       |                |        |        | ADDITIONAL INVENTOR(S) Supplemental Sheet |       |                    |         |        |              |        |  |
|-------------------------|------------------------|---------------------------------------|----------------|--------|--------|---|-------|--------------------|---------|--------|--------------|--------|--|
| Name o                  | of Addit               | ional Joint Inventor                  | , if a         | ny:    |        | <u> </u>                                  | on ha | ıs been fi         | led for | this u | insigned inv |        |  |
| Given<br>Name           | Harish                 |                                       | Mido<br>Initia | 1      |        | Family<br>Name                            | De    | vanagon            | di      | ·      |              | Suffix |  |
| Inventor's<br>Signature |                        |                                       |                |        |        |   |       |                    | Date    |        |              |        |  |
| Residenc                | e: City                |                                       |                | State  |        | Coun                                      | try   |                    |         |        | Citizenship  |        |  |
| Mailing A               | Address                |                                       |                |        |        |   |       |                    |         |        |              |        |  |
| Mailing Address         |                        |                                       |                |        |        |   |       |                    |         |        |              |        |  |
| City                    |                        |                                       |                | State  |        | Zip                                       |       |                    | (       | Countr | ry           |        |  |
| Name (                  | of Addit               | ional Joint Inventor                  | if a           | nv:    | [ ]    | A petiti                                  | on ha | ıs been fi         | led for | this u | ınsigned inv | entor  |  |
| Given<br>Name           | You-We                 |                                       | Mide<br>Initia | ile    |        | Family<br>Name                            | Yi    |                    |         |        |              | Suffix |  |
| Inventor's<br>Signature |                        |                                       |                |        |        |   | •     | Ì                  | Date    |        |              |        |  |
| Residenc                |                        |                                       |                | State  |        | Coun                                      | try   | ·                  |         |        | Citizenship  |        |  |
| Mailing A               | Address                |                                       | •              | -      |        |   |       |                    |         |        |              |        |  |
| Mailing A               | Address                |                                       |                |        |        |   |       |                    |         |        |              |        |  |
| City                    | City State Zip Country |                                       |                |        |        |   |       |                    |         |        |              |        |  |
| Name o                  | of Addit               | ional Joint Inventor                  | , if a         | ny:    |        | A petiti                                  | on ha | s been fi          | led for | this u | ınsigned inv | entor  |  |
| Given<br>Name           | Harish                 |                                       | Mide<br>Initia |        | ·      | Family<br>Name                            | Be    | lur                |         |        |              | Suffix |  |
| Inventor's<br>Signature | -                      |                                       |                |        |        |   |       |                    | Date    |        | •            |        |  |
| Residenc                | e: City                |                                       |                | State  |        | Coun                                      | try   |                    |         |        | Citizenship  | *      |  |
| Mailing A               | Address                |                                       |                |        |        |   |       |                    |         |        |              |        |  |
| Mailing A               | Address                |                                       |                |        |        |   |       |                    |         |        |              |        |  |
| City                    |                        | · · · · · · · · · · · · · · · · · · · |                | State  |        | Zip                                       |       |                    |         | Countr | ry           |        |  |
| Name o                  | of Addit               | ional Joint Inventor                  | , if a         | ny:    |        | A petiti                                  | on ha | ıs b <b>een</b> fi | led for | this u | insigned inv | entor  |  |
| Given<br>Name           |                        |                                       | Mide<br>Initia | ile    |        | Family<br>Name                            |       |                    |         |        |              | Suffix |  |
| Inventor's<br>Signature |                        |                                       |                |        |        |   |       |                    | Date    |        |              |        |  |
| Residenc                | e: City                |                                       |                | State  |        | Coun                                      | try   |                    |         |        | Citizenship  |        |  |
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| Mailing A               | Address                |                                       |                |        |        |   |       |                    | •       |        |              |        |  |
| City                    |                        |                                       |                | State  |        | Zip                                       |       |                    | (       | Countr | ry           |        |  |
| Addi                    | itional inv            | entors are being named on             | suppl          | ementa | sheet( | s) attache                                | d her | eto                |         |        |              |        |  |